

Piggybank Farm

Contractual Information

Terms & Conditions

Important Safety Information

1. To comply with Health & Safety legislation and to protect the safety of our staff we **do not permit** our machines to be lifted down stairs or steps **under any circumstances**. If your event is situated down stairs or steps into a garden we do have a piece of equipment that may be appropriate subject to a full risk assessment by one of our staff members prior to the event. We reserve the right to refuse to allow the machine to be moved into a location that is not safe for the manual handling of the pig roaster. The pigs weigh 50 kilos **at a minimum** and the machine weighs 200 kilos (empty) please do not ask our staff to carry out an unsafe procedure on the day. We are happy to make a site visit before the event to carry out the risk assessment if there is any doubt.
2. The machines are 44 inches wide. They cannot be forced through a gap or down a pathway that is less than this width. We have several realistic alternatives if this becomes an issue and we are happy to explore with you ways in which we can carve the pig before your guests but we require notification at the time of booking so that a full risk assessment can be carried out and the correct equipment be brought on the day. Piggybank Farm reserves the right to refuse to bring the hog roaster through a gap that will result in damage to the machine. Our site visits are carried out **free of charge** and we will be glad to advise you. If you have any doubts please let us know before the booking is made so that we can resolve any potential problems before they arise.
3. When the hog roasters are on site please help us to ensure that young children and pets are kept safe. The machines operate at 200 degrees Fahrenheit and we want to protect everybody from burns.

Payment Information

1. When you make an enquiry with Piggybank Farm we will send you an initial quotation based upon the information that we have from you. We will then discuss the outline quotation with you so that you can tailor the costs and the menus to your exact requirements. Once the quotation has been finalised we request a 50% **non refundable** deposit to secure the booking. The booking will remain 'pencilled into the diary' for 14 days awaiting your deposit. If we not received a deposit by this time, we reserve the right to offer the date to another client.
2. **The balance for the event is due at the latest 14 days before the event. We do not accept cash on the day for security reasons and we are unable to offer credit terms.**
3. Accounts can be settled by **cheques** made payable to 'Piggybank Farm', **credit card** payments through a Pay Pal account or by monthly payments by standing order if you wish to spread the cost prior to the event.
4. **Cancellation:** An event can only be cancelled by the person who made the booking. Cancellation can be verbal but must be confirmed in writing within 7 days.
 - All deposits are non refundable
 - If you cancel your event more than 4 weeks prior to the date of the booking no refund will be given
 - If you cancel your event less than 4 weeks before the date of your booking the outstanding balance will still be liable 14 days before the cancelled event.

Other Information

We endeavour to control our prices and to ensure that there are no fluctuations in pricing however; Piggybank Farm reserves the right to change our prices without notification. All prices are correct at the time of printing: January 2007

I have read this contract fully and agree to abide by the terms and conditions set therein:

Signed _____ Date _____